

# ESSENTIAL REGISTRY TEAM

## FACT SHEET

## Introducing a new concept in Share Registration Account Management.

Computershare is committed to ensuring maximum effectiveness of its registry provisions. The Essential Registry Team (ERT) has been created to service clients with more generic registry needs. Access to the ERT will provide wider coverage for all your telephone and email enquiries.

**“The overall service level has been excellent, in particular the EGM proxy requirements - thank you for that. We are a small operator in share registration terms but that clearly has not affected how you have dealt with our requirements.”**

Ken Innocent > MicroEmissive Displays Group plc

### A TEAM TAILORED SPECIFICALLY FOR YOUR NEEDS

The Essential Registry Team will have responsibility for all your registry services. Immediate access to all your account details will be available to the team via our Client Relationship Management system, ensuring you receive the highest level of service.

### UNLIMITED ACCESS TO YOUR REGISTER

Our free Issuer Online service will provide you with a 24-hour one-stop-shop for all your reporting needs. If you are an existing user of Issuer Online, you can continue to use your existing log-in details. However, if you are new to this service you can take a virtual tour or contact the ERT Relationship Managers, who will be happy to talk you through the service. Issuer Online also provides a new real-time reporting system (Dashboard) especially for ERT clients.

### OPTIMISED PROXY AND DIVIDEND STATIONERY

enCompass is our unique approach to the production of shareholder communications, adding reliability and effectiveness while making the process simpler and more cost effective for you. The enCompass documentation will incorporate your company's brand image, while demonstrating best practice design and meeting all UK regulatory requirements.

### DEDICATED TELEPHONE NUMBER

We will allocate an individual telephone number for your shareholders to contact us quickly and efficiently. This number will ensure we can allocate appropriate resources so that your shareholders will receive the best experience possible.

COMPUTERSHARE INVESTOR SERVICES PLC  
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For more details please contact >

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