



Computershare is a global leader in share registration, employee equity plans, proxy solicitation and other specialised financial and communication services. Many of the world's largest companies employ our innovative solutions to maximise the value of their relationships with investors, employees, customers and members.

For more information please visit www.computershare.com

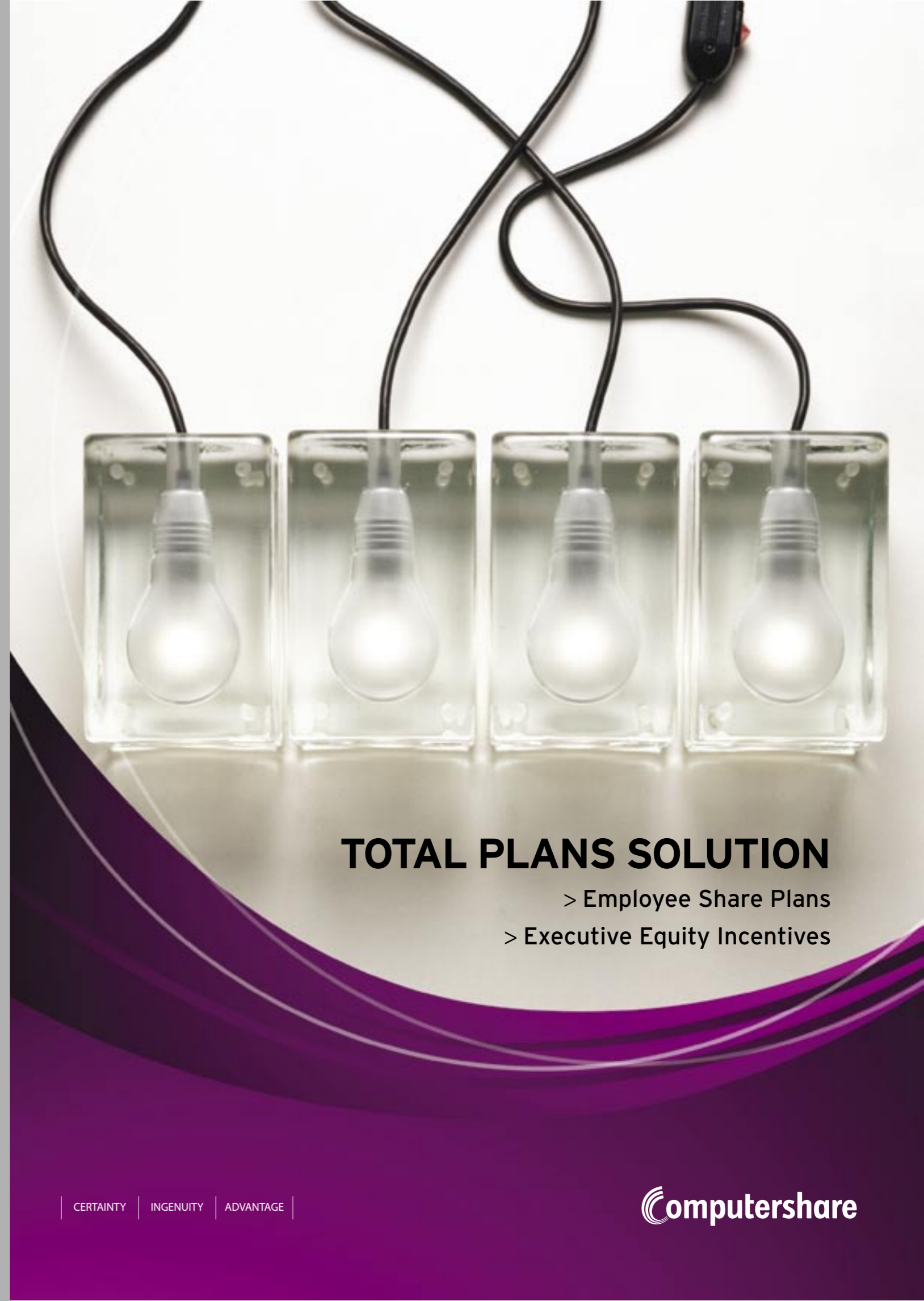
For more information about the Total Plans Solution e-mail

information@computershare.co.uk

Computershare Investor Services PLC is authorised and regulated by the Financial Services Authority.



| CERTAINTY | INGENUITY | ADVANTAGE |



TOTAL PLANS SOLUTION

- > Employee Share Plans
- > Executive Equity Incentives

Total solution, total efficiency, total peace of mind



The Total Plans solution is designed to remove many of the barriers associated with implementation of employee share plans.

Employee share plans provide an opportunity to engage and motivate employees, whilst reinforcing the benefits of being a part of your company.

Maximising uptake and therefore the value of your plan across your entire business is vital. That's why this solution draws on the best examples of employee communications and makes them available to you.

WE MAKE IT EASY

For you

- > Low risk - choice of plan structure with standardised administration
- > Project management - analysis, implementation, migration, business transition and training
- > Communication - award winning materials to address share plan participation, understanding and share ownership
- > Best practice

For your employees

- > Simple call to action - online or offline
- > Interactive Voice Response
- > Self sufficiency -online portfolio management - enquiries
 - sale or transfer shares
 - exercise options
 - valuation and modelling
- > Dealing - real-time trading with orders routed electronically to market

THE END-TO-END SOLUTION

The solution applies best practice in employee share plan design, management and communication to promote high levels of participation, maximising the return on your investment. Our share plans services are designed to suit companies seeking a total outsourced solution. By choosing Computershare, you will benefit from our wealth of experience in delivering the most efficient solution.

Plan design

Take advantage of our simplified setup and planning tried and tested standard plan design structures. Ranging from two broad-based employee share plans that have been designed to capitalise on UK taxation legislation through to complex global offerings, our suite of products ensure you can select the plan that best fits your remuneration strategy.

Employee communications

We offer leading edge capability in participant communications, spanning traditional paper brochures to electronic communications, fully functional interactive and transactional self-service websites and online statements.

Plan administration

Using our single integrated technology platform designed for employee share plan management, plans can be consolidated under one roof, with low risk and at low-cost. Our experienced staff ensure plans are administered in accordance with plan rules and compliance requirements. Our technology capability is continually developed to meet the demands of our clients in key areas such as automated global tax withholding at point of exercise and reporting via our self-service Dashboard suite.

Total employee support

Your plan participants are supported throughout the lifecycle of the share plan. Employee plan benefits are a 'store of wealth' and part of personal wealth portfolios. Our website is tailored for self-service, allowing participants to access and track their share plan portfolio 24 hours a day, 7 days a week. Participants can enquire and transact on all share plan types.

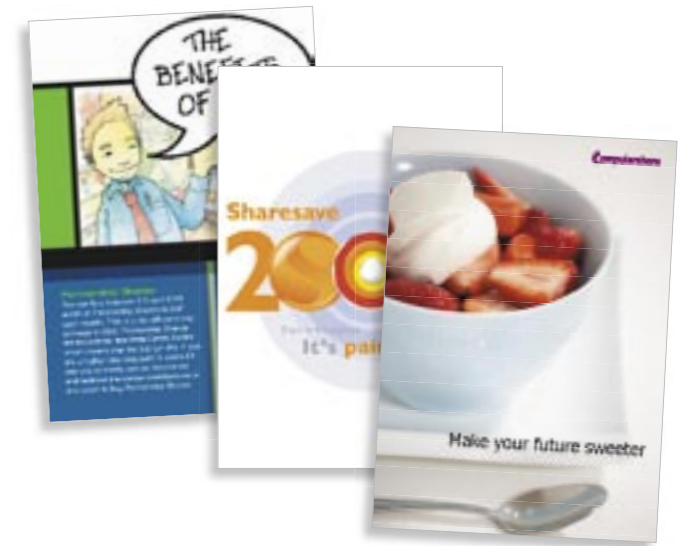
1 PLAN SELECTION

- > Share Incentive Plan (SIP)
- > Save As You Earn (SAYE)
- > Executive Plans
- > Global ESPP



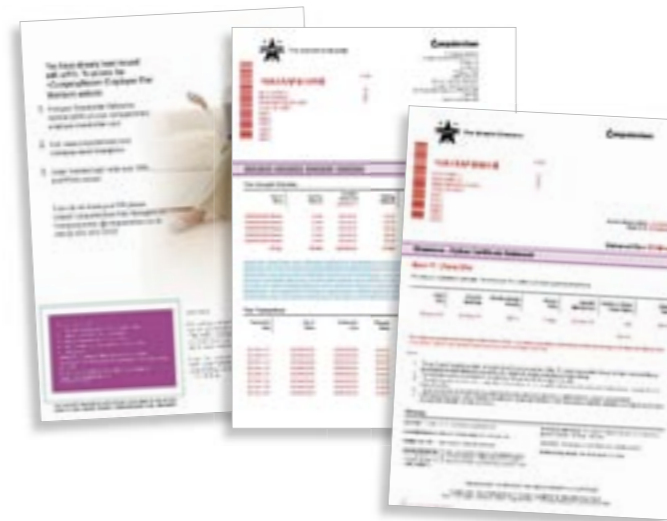
2 OFFER OPEN

- > Personalised employee communications
- > Paperless enrolment
- > Offer management
- > Employee support



3 OFFER CLOSE

- > Processing
- > Personalised welcome packs
- > Shareholder Cards
- > Statements
- > Employees are 'equipped' to participate



4 POSITIVE EMPLOYEE EXPERIENCE

- > Ease of access
- > Peace of mind
- > Cost efficient online trading
- > Online portfolio management

