

**UK REGISTRARS
BENCHMARKING
SURVEY 2008**

SUMMARY REPORT

**CAPITAL
ANALYTICS**

1 Ropemaker Street
London EC2Y 9HT

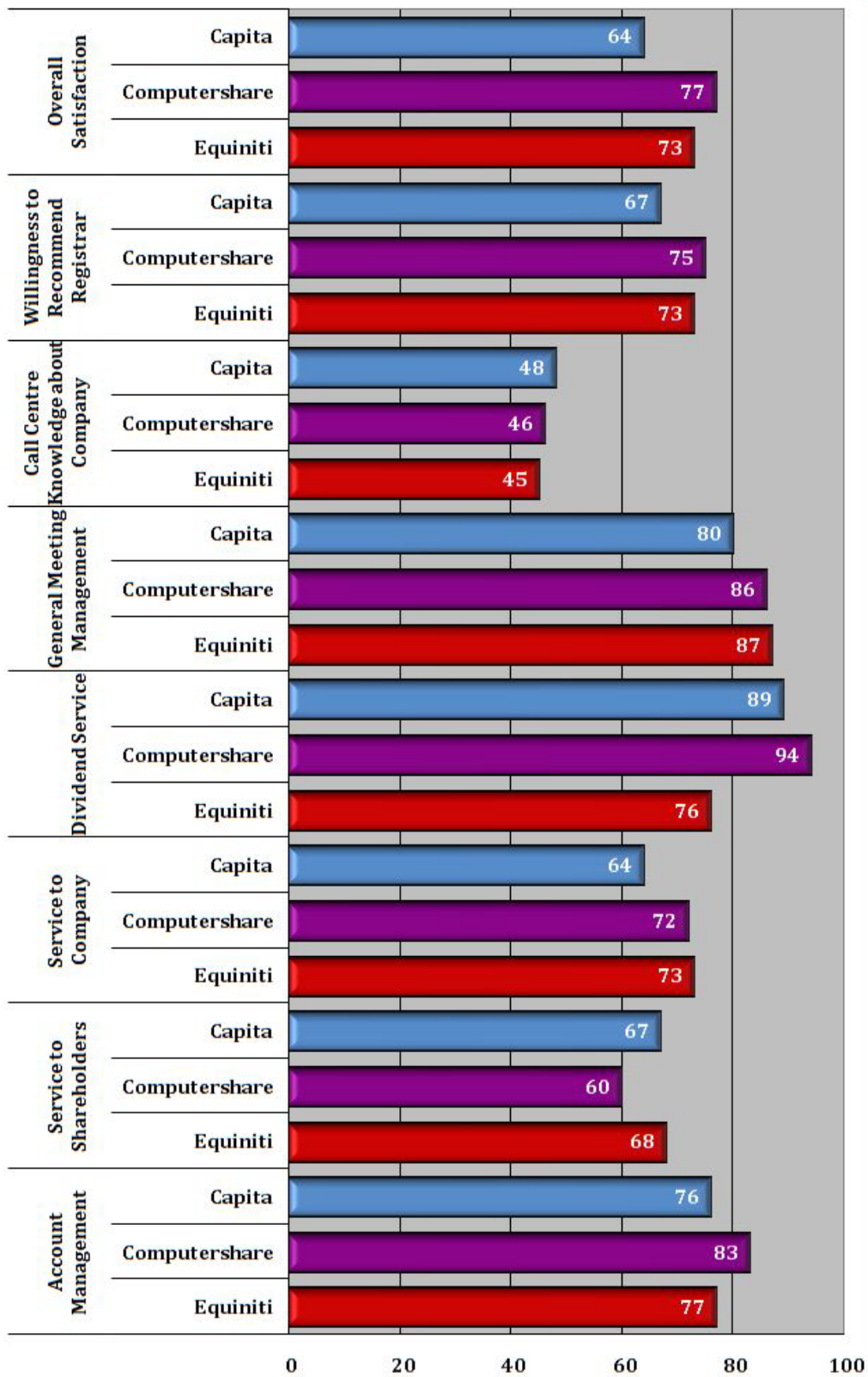
Tel 020 7153 1270
Fax 020 7153 1170

www.capitalanalytics.co.uk
info@capitalanalytics.co.uk

© Copyright, 2008 Capital Analytics Limited. All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means without permission from Capital Analytics Limited. No advertising or other promotional use can be made of the information in this report without the express prior written consent of Capital Analytics Limited.

The information contained in this report is not an endorsement of any Registrar by Capital Analytics Limited.

2008 COMPANY SATISFACTION INDEX



The values above represent the percentage of favourable responses (ratings of 4 or 5 on the five-point scale).

© Copyright, 2008 Capital Analytics Limited. All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means without permission from Capital Analytics Limited. No advertising or other promotional use can be made of the information in this report without the express prior written consent of Capital Analytics Limited.

The information contained in this report is not an endorsement of any Registrar by Capital Analytics Limited.