

Media Statement

Computershare wins Victorian and Tasmanian Teleservices Centre of the Year Award 2005

For the second year in a row, Computershare was recently awarded 'Contact Centre of the Year' (Victoria and Tasmania), as judged by the Australian Teleservices Association.

This coveted award is judged on over 150 individual criteria including physical environment, cultural feel, performance achievements, staff, technology, and how these qualities are combined to service clients and customers.

Computershare successfully defeated more than 100 other award entries from industry leaders such as ANZ, Coles Myer and RACV.

The ATA State and National Awards are judged by industry experts and are highly prized by industry participants.

Public recognition by a leading industry association like the ATA is priceless for us. It not only tells our clients that we are the best in Victoria and Tasmania at servicing their stakeholders; it also tells them that we are consistent in providing industry leading service

The ATA was established in 1989 to meet the needs of a growing call centre industry and is now the pre-eminent call centre association in Australia. The ATA is committed to the development of a professional industry and aims to encourage professionalism and ethics among member organisations.