

Corporate Social Responsibility Overview

Computershare strives to conduct business in ways that produce social, environmental and economic benefits for communities around the world. As a successful global organisation, we seek to ensure that our shareholders get a healthier return from investing in Computershare than elsewhere. We understand that long-term future success depends upon improving our reputation, enhancing employee morale, finding new revenue streams and cutting costs. So we pay particular attention to the demands and concerns of our various stakeholders, while respecting and working to improve the communities and environment in which we operate.

Our approach

Our approach to Corporate Social Responsibility (CSR) is structured around four key themes, as outlined below:

The environment

Computershare has a relatively low environmental impact and as such, our biggest environmental impacts come from travel, energy and consumables (including paper, water consumption and waste management). We take steps to improve and measure our environmental impact through office-based initiatives carried out by building management teams globally and addressing the social and environmental impacts of our core products and services as mentioned above.

The community

Globally, Computershare dedicates itself to addressing poverty through its community giving scheme, Change a Life. This initiative fosters our focus on sustainability by investing in projects that provide long-term solutions to the communities in focus. Computershare has demonstrated its commitment by matching all employee payroll contributions. Computershare is also committed to community engagement through volunteer and fundraising programs based in areas local to the business.

Corporate Governance

We are committed to a transparent, accountable approach to business across all areas. Our governance policies include: board and committee charters, market disclosure, risk management and code of ethics policies.

For more information please see our governance policies [click here](#)

The workplace

Our employees are instrumental to our ongoing success and profitability. We are committed to providing a positive and engaging work environment. This will allow us to improve our knowledge base and encourage employee retention, and is supported through a suite of policies guiding this approach. In addition, employee engagement surveys and reward and recognition programs are used to measure and encourage employee satisfaction.

Policies include: equal opportunity, flexible working, health and safety, whistleblower and grievance.